

## **X VPN - Privacy Policy**

**Effective Date: 30.10.2024**

At **X PROGRAMM LTD** ("we," "us," or "our"), we take your privacy seriously. This Privacy Policy explains how we collect, use, and protect your information when you use our VPN service ("X VPN"). By using our services, you agree to the terms outlined in this policy.

### **1. No-Logs Policy**

X VPN strictly adheres to a **no-logs policy**. We do not collect, store, or share any personal information or online activity data. This means:

- We do not log your browsing history, the websites you visit, or your IP addresses.
- We do not record the time or duration of your VPN sessions.

Your internet activity remains completely anonymous and private.

### **2. Data We Do Collect**

While we do not log any VPN activity, we may collect minimal information necessary to provide and improve our service. This includes:

- **Account Information:** To create and manage your account, we may collect your email address and payment details. All payments are processed securely via third-party providers.
- **Performance Data:** We may collect anonymous data such as the amount of bandwidth used to help optimize server performance. This data is not linked to any personal information and is used solely for service improvements.

### **3. Payment Information**

For paid accounts, we use secure third-party payment processors. These payment processors handle all payment information, and we do not store any credit card details on our servers. All payment transactions are encrypted and meet industry standards for security.

### **4. Cookies and Analytics**

X VPN may use minimal cookies on our website to improve user experience. These cookies are used to:

- Remember user preferences.
- Provide essential website functionality.

We do not use cookies to track your behavior across third-party websites, nor do we use invasive analytics.

## **5. Data Security**

We prioritize the security of your data. X VPN servers employ high-level encryption to protect all data transmitted through our network. We use the latest industry-standard security measures, including:

- Encryption for data transmission.
- Secure protocols.

Additionally, our servers are located in privacy-friendly jurisdictions to ensure that your data is protected under the strongest legal protections.

## **6. Third-Party Disclosure**

We do not sell, trade, or share your personal information with third parties, except when required to comply with legal obligations or when necessary to provide the VPN service (e.g., payment processors). We carefully vet all third-party providers to ensure they meet our security and privacy standards.

## **7. Law Enforcement Requests**

As a company, we operate under the jurisdiction of the **United Kingdom** and comply with its laws. However, since we do not store logs or personal activity data, we are unable to provide any details about your online activities to law enforcement, even if requested.

Any request for user data must go through the appropriate legal channels, and we will only respond if we are legally obligated to do so.

## **8. User Rights**

As a user, you have the following rights regarding your data:

- **Access:** You can request a copy of any personal information we hold.
- **Correction:** If you believe any information we have is incorrect, you can request a correction.
- **Deletion:** You can request the deletion of your account and any associated information at any time.

To exercise these rights, please contact us at **[email address]**.

## **9. Changes to Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be communicated to users via email or through a notification on our website. Your continued use of X VPN after any updates constitutes acceptance of the new terms.